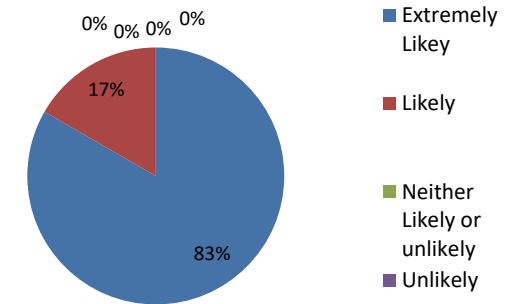


Period: March 2025
No. of Surveys: 24

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	20	4	0	0	0	0	24
Extremely Likey	20	0	0	0	0	0	
Likely	0	4	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

**** Likerly****Quite Accessable - Good Practice - Friendly Staff******Front of staff are friendly and really helping, always accommodating. Dr She is a good doctor who always listen to your needs/problems. Overall all staff are welcoming.******I have attended the surgery for numbers of years and have have had no issues with appointments or doctors, smooth running professional staff very understanding and polite to patients.******Doctors are good and see somtime without appointment and do not delay and treat well to make you better.****** *** Very througra and processing my needs and requirements, quickly and efficiently.******Kully receptionist always get me/family an appointment and is a asset to the surgery. Dr Sheena is always helpful and makes us feel better.******Practice is very helpful. Good Staff. Whtever I want I got. Reception staff is very good.******Great Family GP. You get appointments early if you need it. Consider your working time for your appointment.******All staff is good. Seen HCA she is brilliant. I am scared of needles, but she made me comfortable and no pain. She is brilliant in her job.******Very pleasant GP, have time to listen to you. Receptionist always greet you with a smile.******All the staff is Brilliant, very professional and polite. Best Surgery.******It is easy to get an appointment, the staff are friendly and professional.******Tthey would get the best treatment available.******Doctors are really nice, get appointment. Talk very nicely. Treat nicely.******Happy with doctors, with appointments and can talk to doctors on phone as well for any problem. Doctors send medications to chemist to collect as well when I get problem.******My doctor sahab is very very nice. My family have lots of confidence in my doctor. I pray to GOD for his long life to serve us continuously. I am his patient for last 22 Years. Always welcome us with our appointment.******I am happy with services from my doctors.******To whom it may concern. I am with dr KULSHRESTHA for over twenty years and I find him to be a very Good Doctor. Easy to talk to and listen to my complains and give treatment if is necessary. All is well very Good. Both GPs are very good.******This GP practice is properly organised and quiet so far , it has all that I require in a GP Practice and also includes opportunities for when requires an urgent. The services are also quick and I don't have to wait too long.****** The GP and staff are very helpful. Alwas will to help and point you in right direction. Keep up the good work.******Staff are approachable and make you feel seen and heard. It truly close feel like a family practice. Attention to detail is priority. I have never felt like this previously. I am very happy.******Good friendly reception staff. Dr Sheena is brilliant and always able to assist. Appointments are available even in emergencies. I wouldn't change my surgery ever.******HCA - very professional and knowledgable about the support and procedures. Great credit to the GP practice.******GP professional and understanding. Gives excellent support and guidance for all health care needs.

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to